

RECORD OF COMMUNICATION

FROM: Lance Mallett of Got the Lead Out

TO: Tony Martig

DATE: 11/20/17

Mr. Mallett of the Lead-based Paint Renovation (RRP) accredited trainer, Got the Lead Out, called on Monday 11/20, and reported a case of alleged discrimination, which required him to cancel a RRP training class.

Mr. Mallett said:

- He scheduled an RRP training in Knoxville, TN, at a hotel (the notice for the class is attached).
- He had reserved a room for the class.
- When he arrived, the staff at the hotel told him they didn't have a room for him.
- When he questioned the hotel about his reservation, they said they would see if something else was available.
- When the students started to show up, he took the students outside to talk about the training and what they could do.
- The hotel said they checked and didn't have a room available for him.
- One student told Mr. Mallett he needed the class.
- One student said he would go back into the hotel and try to get a room.
- The student went back in to the hotel and was able to get a room. Mr. Mallett said it was the same room he booked and which the hotel staff informed him was unavailable.
- Mr. Mallett and the students went to the room.
- Mr. Mallett said that shortly after he started teaching the class, the police came to the room and told him the hotel called them and said he was a fraud, and the police told him he had to leave.
- He informed the police of what he was doing, conducting an RRP training class and of his accreditation.
- The police said that didn't change anything and told him to stop teaching the class and leave or they would take him to the police station.
- Mr. Mallett stopped the class (the notice for the cancellation of the class is attached).
- The students asked for a refund. The students also took the student manuals Mr. Mallett printed and prepared for the class.
- Mr. Mallett said he was not going to give a refund, and would follow his policy of offering the students another, rescheduled class.
- Mr. Mallett said he would never offer training in Knoxville again.
- Mr. Mallett referred to a police report. I did not request a copy of the report.
- Mr. Mallett said there may be complaints regarding his refusal to issue refunds and asked if there was anything EPA could do regarding his situation.

I informed Mr. Mallett that I would discuss his situation with others in the Region and get back to him.